Course Title: Business Research Methodology Course Code: 15MB52C2

SEM II/ Year I L-T-P: 3-0-0 Credits: 3

COURSE OUTCOMES

After completion of this course, the student will be able to

- 1. Understand and independently apply the research process to business problems.
- 2. Evaluate different statistical methods that are applicable to specific research problems.
- 3. Take data driven business decisions.

SYLLABUS

Introduction to Scientific Research: Science and Scientific Research –History of Scientific Research-Types of Scientific Research – Research process – Defining Research Problem and Development of Research Hypothesis –Review of Literature: role and methods- Research design – Types - Ethical issues in Social Research. Thinking like a Researcher: Unit of study -Study population- Concepts and Variables; Propositions, Hypotheses and Theories-Levels of measurement of variables: Scaling of attitudes. Reliability and validity of scales. Data Collection and Processing. Plan for data collection; Census Vs Sampling- Sampling Design -Sample size determination; Types of data; Primary Vs Secondary Data - Primary Data: media used to communicate with respondents: Questionnaire, Interviews, Observation-Selection of an appropriate survey research design - Data Processing Editing, Coding, Classification and Tabulation of data- Introduction to SPSS. Data Analysis and Report Writing: Explorative Data analysis: Graphs and Diagrammatic presentation of data: Descriptive data analysis: Univariate and Bivariate Data Analysis-Confirmative Data Analysis - Stating hypothesis and hypothesis testing- Report Writing: steps in report writing, Mechanics of report writing, precautions in research reporting.

RECOMMENDED TEXT BOOK

1. William G. Zikmund: Business Research Methods, 8th edition, 2010, Cengage Learning.

REFERENCE BOOKS

- 1. Alan Bryman and Emma Bell: 'Business Research Methods, Third Edition, 2011, OUP
- 2. Donald R. Cooper, Pamela S. Schindler: Business Research Methods, 8/e, TMH, 2009.
- 3. C.R Kothari: Research Methodology: Methods & Techniques, 2/e, VishwaPrakashan, 2009.
- 4. Moser and Kalton: Survey Methods in Social Investigation, Second edition, ELBS.
- 5. Gaur: Statistical Methods for Practice and Research, Sage Publication, 2009.
- 6. DipakKumar.Bhattacharya: Research Methodology, Excel Books, 2009)